

List of Subprocessors

To support the provision of its services, heylogin GmbH (“heylogin”) engages data processors (“subprocessors”) in accordance with Art. 28 GDPR, which are granted access to certain personal data. Below you will find information on the identity, location, place of processing, and scope of engagement of each subprocessor we use.

heylogin is a password manager built on the zero-knowledge principle: data stored in heylogin (e.g. usernames, passwords, website URLs) is end-to-end encrypted and is never available in plaintext to the subprocessors we engage.

1 Hosting infrastructure subprocessors

In the course of providing the heylogin service, heylogin processes personal data on behalf of the respective customer. For this purpose, heylogin engages the following subprocessors, in particular to store, host, and collect personal data, as well as to provide other infrastructure.

- **Hetzner Online GmbH**

- **Address:** Industriestr. 25, 91710 Gunzenhausen, Germany
- **Place of processing:** Germany
- **Data categories:** Customer data (e.g. contract and account information) as well as end-to-end encrypted stored data (e.g. usernames, passwords, website URLs)
- **Scope of engagement:** Provision of the server and standby systems for operating heylogin.app
- **Third-country transfer:** No

- **IONOS SE**

- **Address:** Elgendorfer Str. 57, 56410 Montabaur, Germany
- **Place of processing:** Germany
- **Data categories:** End-to-end encrypted backups (no plaintext access by the provider)
- **Scope of engagement:** Provision of S3 cloud storage for backups
- **Third-country transfer:** No

- **Myra Security GmbH**

- **Address:** Landsberger Str. 187, 80687 Munich, Germany
- **Place of processing:** Germany
- **Data categories:** Users’ IP addresses and HTTP metadata (e.g. request headers, accessed URLs)

- **Scope of engagement:** Provision of DDoS protection and content delivery network (CDN) for heylogin.app
- **Third-country transfer:** No

2 Service-specific subprocessors

heylogin works with third-party providers to deliver specific functions or features within the heylogin service. These providers are granted access to the relevant personal data (in identifiable or anonymized form) required to perform their respective functions. The use of this data is limited to the purposes set out below.

- **Heinlein Hosting GmbH (mailbox.org)**
 - **Address:** Schwedter Straße 8/9A, 10119 Berlin, Germany
 - **Place of processing:** Germany
 - **Data categories:** Recipient's email address and the content of the respective message
 - **Scope of engagement:** Sending transactional and non-transactional emails
 - **Third-country transfer:** No

3 Changes to this list

heylogin informs its customers of changes to this list of subprocessors (in particular the addition or replacement of a subprocessor) in accordance with the applicable data processing agreement (DPA). Customers are entitled to the right of objection agreed in the DPA.